

GENERAL PARK REGULATIONS TOURIST CAMPING / RENTAL ACCOMMODATION

GENERAL:

The following applies to each holiday park:

- Authorised persons only.

These park regulations use the following definitions:

- Park guest: anyone using the holiday park.
- Rented property: a campsite pitch (tourist, season or annual pitch), rental tent, camping chalet, static caravan, bungalow and suchlike.

In accordance with local legislation, only tourist bookings are allowed.

SCOPE:

The rules set out in these parking regulations are applicable to all offers, reservations and agreements¹ with regard to all rented property that is let at Oostappen Groep holiday parks. Exceptions to these rules are valid subject to written agreement.

SUPPLEMENTARY PARK REGULATIONS:

Based on municipal by-laws, each holiday park may be subject to additional rules. If so, these rules will be included in park regulations supplementary to these regulations.

PRINCIPAL RULE:

Ensure your conduct does not cause a nuisance to other people or results in damage to property or the environment. Allow yourself and your fellow guests the opportunity to enjoy the holiday

RULE 1. CAR/ID CARDS.

Car and ID cards may only be used by persons who have been authorised to that end by park management. When driving in and out, the car card must be presented to the card reader. Failure to do so on either of those occasions means the barrier will not respond next time. Before presenting the car card to the card reader, the barrier must be closed. Most facilities can be used free of charge by producing the ID card. Within the holiday park, park guests and residents must at all times carry the ID card with them and produce it on demand.

RULE 2. VISITORS.

Visitors must report to reception first in order to pay the visitors charge due. Only persons who are listed in the night register as a tenant or resident may stay the night at the holiday park. The tenant is responsible for registering his guests and for their conduct during their stay at the holiday park. Day visitors must leave the holiday park before 23:00.

RULE 3. INSPECTION OF THE RENTED PROPERTY (other than a campsite pitch).

Immediately after arrival, you must check whether the (inventory) of your rented property is complete and in a proper condition. Items that form part of the inventory, including linen and duvets, may not be used outside the rented property. Any damage, loss and faults in relation to the inventory, rented property or cleaning must be reported to reception within 2 hours of arrival. If during your stay inventory items are lost or broken, this must be reported and settled via the breakage and loss envelope. Damage caused during your stay must be reported to reception immediately. You can be held liable for this damage.

RULE 4. SET-UP OF CAMPING EQUIPMENT.

Position your camping equipment and/or car within your campsite pitch in such a manner that your neighbours are not inconvenienced by it. Any fences must be at least 1 m from the road. No permanent connections may be made at the water taps.

RULE 5. EMERGENCY SERVICES.

By order of the emergency services (fire brigade, police, ambulance), all roads, fire hydrants and other fire-fighting water sources within the holiday park must at all times be kept free of obstacles, in order to ensure free access to these facilities.

RULE 6. (ROAD) TRAFFIC WITHIN THE PARK.

A maximum of two motor vehicles are permitted per rented property. The second motor vehicle may only access the holiday park subject to approval from park management and settlement of the appropriate charge. The vehicle must be parked in the designated area and never on a vacant campsite pitch. If this rule is not complied with, the holiday park reserves the right to remove the vehicle at your expense. For reasons of site preservation, all vehicles may be temporarily banned from accessing the park. This, for example, may be the case in the event of extreme weather conditions. Parking at the roadside and in the verge is not permitted. The speed limit is 10

kilometres per hour. Road and traffic signs must be adhered to. Even though normal traffic rules apply, children always have right of way. In the event of a traffic offence, your car card will be deactivated. Washing, repairing and maintaining motor vehicles and camping equipment within the holiday park is not permitted. Visitors can enter the holiday park in their vehicle subject to approval from park management (disabled transport, loading and unloading). Visitors must park their vehicles in the car park outside the park. Vehicles are parked at your own risk. Payment can be made at reception or, if present, by means of points-of-sale terminals. Electric cars may not be charged via a cable at the campingpitch/rental accommodation.

RULE 7. VEHICLES.

Everyone must limit the use of motor vehicles within the holiday park to a minimum. Between 23:00 and 07:00, the park must be quiet and therefore traffic movements during that period are banned (except in the event of an emergency). Vehicles with a total weight that exceeds 3,500 kilos are not allowed onto the holiday park, as are boats, boat trailers, semi-trailers etc. Motorcycles and mopeds, as well as other small-engine two-wheelers, quads, mini-motors, trikes, electric steps, electric (play) vehicles and suchlike are not allowed onto the park with their engine running (except disabled transport).

RULE 8. PETS.

A maximum of two pets are permitted per rented property, provided you mentioned your pet(s) when making your booking. Pets must at all times be kept on a leash and taken for a walk outside the park or, if present, within the dedicated dog walking site. The owner remains at all times responsible for his pet and is obliged to carry the dog pass with him and produce it on demand. Any accidental dog fouling must be removed by the dog owner immediately.

RULE 9. FIRE SAFETY.

To prevent a (forest) fire hazard, open fire or fire baskets within the holiday park are not permitted. Barbecues are permitted, provided they are electric or gas-fired. Position the barbecue at a sufficient distance from the camping equipment and keep 2 buckets of water or a fire extinguisher within reach. In the event of extreme heat or draught, it is possible that barbecuing will be banned by order of the fire brigade.

RULE 10. WASTE DISPOSAL.

Your domestic waste must be deposited in the appropriate containers at the waste collection site, separated and in closed bags. Discharging environmentally unfriendly liquids or suchlike via the sewer is not permitted. Bulky domestic waste, chemical waste and other waste which, by order of the local municipalities, other legislator or waste processor, must be collected, removed or processed differently to that of the regular domestic waste channels, will be removed at the expense of the park guest, subject to consultation with and on the instruction of park management. Treat waste in an environmentally-friendly manner. In the event of any doubt whether waste is domestic or other, please contact park management. Taking (bulky) domestic waste from home and depositing it via the park is not permitted.

RULE 11. DEPARTURE.

Upon departure, observe the following rules (insofar as applicable):

- leave your rented property (broom) clean and tidy;
- deposit all domestic waste in the appropriate park containers (waste collection site);
- dishes must be cleaned and cleared away in the cupboards;
- ensure the refrigerator is empty and clean;
- pile the rented linen at the entrance;
- leave the fire place (if present) clean;
- hand in the key(s) to your rented property at reception.

Any costs to be incurred by park management in view of the above will be charged to the tenant(s).

RULE 12. NUISANCE.

The park guest must make an effort to ensure a peaceful and undisturbed stay for other park guests. Use of the rented property and possible audio equipment may not cause any nuisance to other park guests. Extra attention is paid to so-called boom boxes. If necessary, our supervisors will intervene. This can range from confiscation (until departure) of your music system to immediately ending your stay at the park (after a written warning). Between 23:00 and 07:00, the park must be quiet.

RULE 13. USE OF PARK FACILITIES.

Ensure the park facilities are kept clean. The park guest uses the park facilities at his own expense and risk, including (insofar as present) the swimming pool, the natural pond, the lido, the fishing pond(s) and the playground equipment and he is responsible for the persons in his or her care, including minors. The park guest must follow the instructions given by the park personnel and the regulations of the facilities. Children who are unable to swim, or who are not yet competent swimmers, must wear rubber arm rings. In Belgium, swimming in the natural pond is prohibited. Never allow children to play near or in the swimming pool, lido or natural pond on their own. Sailing in the lido/natural pond is permitted with non-motorised vessels only and, if present, outside the swimming zones. Children under the age of 8 are not permitted to use the big water slides. Park management cannot be held liable for torn or stained swimwear. In the Netherlands, accessing the swimming pool without ID pass/ticket is a violation of Section 461 of the Dutch Penal Code. The outdoor facilities are opened from 10:00 to 22:00 (unless stated otherwise). In the event of (imminent) thundery showers, the park guests must leave the swimming pool, (outdoor) slide, natural pond, lido and/or fishing pond as soon as possible.

RULE 14. SETTING UP SWIMMING POOLS.

You are not permitted to set up a (children's) pool on the campsite pitch or near the rented accommodation!

RULE 15. COMMERCIAL ACTIVITIES.

Commercial activities within the holiday park, in any way, shape or form, are not permitted. Billboards and other signs and notifications are not permitted.

RULE 16. USE OF THE SANITARY FACILITIES.

Keep the laundrette and other sanitary facilities within the holiday park clean and tidy. Children under the age of 6 may not use the sanitary facilities unsupervised. Nappies and bandages must be deposited in the appropriate containers. The presence of pets or playing and smoking in the sanitary facilities is not permitted.

RULE 17. PHOTO AND VIDEO RECORDING.

If a park guest happens to be captured in photo or video recordings for use in one or more of the holiday park publications, his or her approval for use of the recordings in these publications is assumed, even if the park guest can be recognised in the recordings. In the event of objection, the park guest must notify the photographer/cameraman immediately.

RULE 18. COMPLAINTS.

Despite all the good care of staff at the holiday park, you may still not be satisfied. You must submit your complaint locally, at reception, in order to give park management the opportunity to take measures aimed at resolving the issue. Should the complaint not be resolved to your satisfaction, you can submit the complaint to the manager of the relevant park, in writing, supported by reasons, up to 14 days after departure.

RULE 19. LIABILITY.

If the park guest causes damage, you must take into account that you will be held liable. You are obliged to immediately report any particulars to reception, including any accidents or theft. Park management does not accept any liability for theft (including from safe deposit boxes in the rental accommodation and from swimming pool lockers, of rental bicycles and go-karts), or loss or damage to property or injury to persons, of whatever nature, during or as a result of a stay at the holiday park. Nor does the holiday park accept liability for damage caused by emergencies (storm, rain), the failure or breakdown of technical equipment and the non-availability of closure of facilities. In addition, the holiday park does not guarantee that your stay within the park meets your expectations. Park management cannot be held liable for any failures in the electricity supply, causing possible damage to the contents of the refrigerator/deep freezer.

RULE 20. SANCTIONS.

All guests must comply with the conditions as stipulated, the park rules and immediately and correctly follow the instructions of park managers or personnel. If you fail to comply with one of our rules, you will be given a warning. If you continue to disobey the rules, the holiday park reserves the right to terminate the contract with you with immediate effect and to deny further access to the park without a refund of the rent.

RULE 21. ID CARDS/PASSPORTS.

Everyone (from the age of 14) is legally obliged to carry his ID card or passport with him at all times. In Belgium, this applies from the age of 12.

RULE 22. ACTIVITIES AND OPENING HOURS DURING AND OUTSIDE THE HIGH SEASON.

During all seasons, there is a possibility that only a limited number or no activities are organised, that the bars and restaurants, park facilities and swimming pools are closed or run a limited opening schedule and carry out (maintenance) work, without us notifying you in advance. The park occupancy rate will be used as a criterion. Contact reception at the park in question for up-to-date opening times.

RULE 23. EMERGENCIES.

Emergencies must immediately and exclusively be reported to reception. Outside reception opening hours, the telephone switch will provide a menu for emergencies. Emergencies must always be reported in connection with the opening of the barriers for the emergency services, etc.

RULE 24. PARK REGULATIONS.

Anyone present within the holiday park is expected to have read these general (and any supplementary) park regulations. You can consult the most recent version of the park regulations on the message board near the entrance and/or at reception of the holiday park. Park guests must follow the instructions of park management unconditionally. Park management reserves the right to remove anyone from the holiday park who fails to comply with these regulations, without a refund of any rent paid. **The park manager can remove and refuse a guest without stating reasons.**

RULE 25. MEDIA POLICY

- Making (TV) recordings of whatever nature in or near our holiday parks is not permitted, unless with the prior approval from the board. Oostappen Groep Holiday Parks are privately owned sites which are subject to a general access injunction;
- Any visit to one of our holiday parks - for journalistic purposes or otherwise - is subject to our Park Regulations, which can be inspected at reception or which can be downloaded via our website: www.oostappenvakantieparken.nl and which can be read prior to or when accessing our holiday parks.
- The board, staff and visitors must be respected by the media at all times, whether it be in the form of audio, vision or otherwise;
- The board, staff and visitors must be left alone by the media in or near our holiday parks, i.e., they must be spared intrusive and/or confronting and/or pursuing and/or spying media and journalists with the objective of making recordings, of whatever nature, and/or taking interviews and/or eliciting a (verbal) response;
- Prior to any publication, to third parties or otherwise, the privacy of our board, staff and visitors must be taken into account at all times, by making these persons unrecognisable as much as possible, among other things.

OTHER STIPULATIONS.

- If one or more provisions of these park regulations prove to be invalid or void it will not affect the legal effect of the remaining provisions.
- In all other situations in relation to the holiday park not provided for in these park regulations, park management decides. In the event of a difference of opinion regarding the interpretation of the rules, the park board decides.
- Apparent misprints do not bind the Oostappen Groep holiday parks. These general park regulations replace all previous versions.

VERSION OF JANUARY 2022



¹ In the Netherlands, all our agreements are subject to the RECRON conditions